

Dear Partners,

Cash Depot is committed to providing the reliable services you have come to expect from us. We are continuously monitoring the rapidly evolving impact of COVID-19 here in North America, as well around the world. The health of our family members, customers and business partners are very important to us, as well as ensuring our business services are fully operational and un-interrupted.

Fortunately Cash Depot has a solid business continuity and redundant infrastructure already in-place. We are prepared to take swift action and respond to situations that may impact our ability to provide seamless business services to you. Below is a summary of the actions we are taking:

- We are following the guidance from Centers for Disease Control and Prevention, World Health Organization and local authorities
- We have assembled a pandemic action team to continuously monitor the recommendations but also monitor any impact to our services
- We are working with our vendors who provide Cash Depot products and services to foresee any interruptions in the supply chain as soon as possible.
- Senior Management at Cash Depot is meeting daily to assure our services are available to our customers with little disruption during this critical period.
- We have fully redundant business systems and infrastructure that has been fully tested. We have evaluated all aspects to ensure full support and seamless failover if necessary.
- Our support and operational teams have “remote worker” capabilities should that situation arise. This solution allows the remote worker the same access to files, applications and phone services as they have at their corporate desk.
- We have cancelled non-essential meetings and restricted non-essential travel until further notice.
- We are implementing social distancing guidance for onsite employees.
- We are cleaning our facilities more often and we have made additional sanitizing products like surface wipes and hand sanitizer available for our employees.
  - We will be checking incoming employees for sign of illness at the beginning of each shift.
  - Our Field Service Techs have been provided hand sanitizers, antiseptic wipes and disposal gloves.
- We will have a weekly call on Wednesdays at 3PM (CDT). The call in formation will be sent under a separate message.

We continue to monitor developments and will take the necessary actions to ensure quality services are provided, while ensuring the safety of our family members and our partners.